



Support for first occupancy of own apartment

You need support with...

- Questions about your rental agreement (content, rights and obligations, payments, utilities)
- Resolving disagreements with your landlord
- Living together in the building (quiet hours, waste separation, tidiness and cleaning)
- Registering for electricity, telephone or internet
- Questions about insurance

You are ...

- about to move into your first apartment after living in state-provided accommodation
- Ukrainian or of other origin
- unsure what you need to know as a tenant

... then you've come to the right place!

Participation in the project is free, transparent, voluntary, and confidential.



This is what we offer:

- Individual consultations by appointment
- Consultations in our office and on-site
- Skills development: We provide you with the knowledge you need to live safely and independently as a tenant in the future

Moving into your own apartment is an important milestone for refugees on their path to integration. However, especially for people from other countries, there are obstacles that can hinder a smooth transition and life in an apartment.

This is precisely where we want to step in and provide practical support.



Contact

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